

TELERGON S.A.U. Ctra. Castellón - Polígono La Cartuja 50720 LA CARTUJA BAJA – ZARAGOZA – ESPAÑA

PRIVACY POLICY

In accordance with the provisions of Spanish Organic Law 3/2018 of 5 December on the Protection of Personal Data and digital rights guarantee, and Regulation (EU) 2016/679 of the European Parliament and of the Council, of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data, (General Data Protection Regulation), TELERGON, S.A.U. (The Company) informs the user (the user) that any personal data provided at any time and voluntarily to the Company or its employees will be treated in an automated manner and included in an automated personal data file created and kept under the Company's responsibility.

Owner: TELERGON, S.A.U. Address: Polígono Industrial La Cartuja Nave 13 50720 – La Cartuja Baja – Zaragoza – Spain Phone: +34 976 500 888 Fax: +34 976 500 314 Email: <u>comercial@telergon.es</u> Registered in the Commercial Registry of Zaragoza, Volume 49, Folio 147, Sheet 1943, Book of Societies, dated April 8, 1954 Tax ID number (C.I.F.): A-50004613

The main purpose of this file is to maintain the commercial relationship with the user, the improvement of commercial relations, the carrying out of statistical studies, the personalization of the services provided as well as the transfer to the user of promotions, offers or products, technical, commercial or advertising communications, events, invitations and commemorations through postal mail, e-mail or any other means or social network, as well as to comply with legal and regulatory obligations to which TELERGON, S.A.U. is subject, according to the characteristics obtained by the data provided. Any other use of the personal data different from those mentioned, will require the previous and express consent of the user. Through the provision of personal data by the User to TELERGON, S.A.U., the User expressly authorizes TELERGON, S.A.U. to use the personal data provided for the purpose previously specified. The personal data will be kept by TELERGON up to five years after the last commercial relationship or communication with the USER. Once this relationship finalizes, the data will be canceled. However, the data may be kept as long as any kind of liability arising from a legal relationship or obligation or the execution of a contract or the application of pre-contractual measures requested by the interested party might be claimable.

Notwithstanding the foregoing, in case the USER does not wish to receive the technical, commercial or advertising communications referred to in the previous paragraph, he may communicate it by sending an email to the following address: <u>comercial@telergon.es</u>

The USER may exercise his right of access, rectification, opposition, limitation of treatment, portability of the data, submission of a complaint to a control authority, cancellation and deletion of his personal data, by means of a written request addressed to the following address: TELERGON, S.A.U. – Polígono Industrial La Cartuja – 50720 La Cartuja Baja – Zaragoza – Spain, or by sending an email to the following address: <u>comercial@telergon.es</u>,

with the following data: name and surname, address for communications purposes, governmental identification document (DNI, passport or similar), content of the request, date and signature of the interested party.

TELERGON guarantees the automated and confidential treatment of the personal data collected, according to the current legislation and will not transmit or transfer any personal data of any user without the express consent of its owner.

However, if through the provision of personal data by the User to the Company, the USER expressly authorizes TELERGON, S.A.U. to transfer the collected personal data to the Companies belonging to the same Group in order to comply with the commercial purposes described above. The user may at any time revoke the consent given for this transfer of data to companies of the Group, by sending a request for such purpose to the address detailed above.

Likewise, if through the provision of personal data by the User to the Company, the USER expressly authorizes TELERGON, S.A.U. to transfer the collected personal data to the Companies that are not part of the Group in order to comply with the commercial purposes described above. The user may at any time revoke the consent given for this transfer of data to companies not belonging to the Group, by sending a request for such purpose to the address detailed above.